

## **The Policy of Integrated Management Systems in Mobarakeh Steel Company (MSC), Esfahan**

As a pattern company in the Iranian steel industry, Mobarakeh Steel Company, Esfahan has set the following standards and guideline's models throughout its value chain in order to manage its integrated management system:

ISO 31000, ISO 30401, ISO 10015, ISO 10004, ISO 10002, ISO 50001, ISO 45001, ISO 14001, ISO 9001

Therefore, as responsible citizens and members of MSC family, the company's managers and employees are committed to the following principles in a high-end organisation:

- Continual improvement of the integrated management system.
- Protecting the environment (e.g. preventing pollution and other special commitments).
- Abiding by all fulfil legal requirements and other requirements.
- Making sure of the availability of required information and resources in order to achieve pre-defined goals at macro and micro levels.
- Align risk management with objectives, strategy, and culture.
- Eliminate hazards and reduce OH&S risks and consultation and participation of all workers.
- Providing safe and healthy working conditions for the prevention of work related injury and ill health.
- Manage the balance between knowledge sharing and knowledge protection.

Besides, the company's operational strategies in integrated management systems are as follows:

1. Expanding the products and services quantitatively and qualitatively.
2. Increasing customer satisfaction, attending claims and complaint effectively and on time, and expanding common co-operations.
3. Identifying, applying, and protecting the organisation's required knowledge in order to develop employees' capabilities, promote a knowledge-based culture, develop the infrastructure to share knowledge, and protect organisational knowledge.
4. Increasing employee participation, as they are the company's main capitals in every procedure of integrated management system.
5. Focusing on preventing possible damages and wastes and eliminating any practise lacking added value.
6. Achieving higher product standards and reducing quality risks.
7. Expanding participation and co-operation with customers, contractors, suppliers, and other relevant stakeholders focusing on social responsibilities.
8. Using and developing domestic capabilities in research, design, engineering, and production.
9. Optimum use of natural environment and energy, promoting recycling and re-using products, and understanding environmental impacts of them in their life cycle.

Hamid-Reza Azimian

CEOs